Frequently Asked Questions Perspectives: Constructive Dialogue Module.

All incoming George Mason University students are to complete this dynamic course as it will enhance your experience as a Patriot and beyond George Mason University. We're excited to see the growth you achieve throughout the Perspectives course (Which you can access here)!

1) Why do I have to take this? Is this mandatory?

a. This initiative is part of our ongoing efforts to create a vibrant and inclusive campus culture where every student has the chance to connect, learn, and grow through meaningful interactions. The Perspectives online learning program, backed by university leadership, plays a vital role in fostering understanding, empathy, and open dialogue within our community. Thus, your engagement contributes to the richness of our university experience and helps us build a more connected and inclusive community. This course is *highly expected* for all incoming students to complete. Once completed, you also have the chance to win prizes such as an iPad, parking vouchers, and more.

2) Who do I reach out to for tech support?

a. If you come across any technical issues or need further guidance during this process, don't hesitate to reach out to us or directly to Perspectives by emailing info@constructivedialogue.org. We are here to provide support and ensure you have a meaningful and fulfilling experience in the course.

3) I did not receive an invite, or I can't find the invite.

- a. We ask you to double check your gmu@edu email account and spam folder for an email from snoreply@constructivedialogue.org via thoughtindustries.com entitled "You have been invited to the course Perspectives"
- b. If you still can't find the invite in your spam folder, click <u>here</u> and select forgot password. Input your gmu@edu email address.
 - i. Once you select forgot your password, you should receive an email to reset your password. *Note*: You do not need an existing password to do a password reset. You have an account because we have enrolled every first year, new student.
 - ii. After you reset, log into Perspectives here.
- c. If you attempt to reset your password and are still experiencing trouble, please reach out to ccee@gmu.edu for assistance.

4) How do I login?

- a. Refer to the invite you received on July 8 from snoreply@constructivedialogue.org via thoughtindustries.com entitled "You have been invited to the course Perspectives"
- b. Click the "Accept invitation" button

c. Once on the Perspectives website, use **ONLY** your gmu@edu email to **create an account.** Do not use your gmu@edu email login credentials nor any other email address.

5) I claimed my account but am having trouble logging in again.

- a. If you're having trouble logging in, click <u>here</u> to reset your password (You do not have to have an existing password to do a password reset).
- b. If you are still having issues, please contact <u>info@constructivedialogue.org</u>.

6) What is the link to sign into the platform after claiming my account, I can't find the website again.

a. https://programs.constructivedialogue.org/sign-in

7) How many modules do I need to complete?

a. Each student should complete Module 1, 2, and all corresponding quizzes, End of Program Quiz and Questionnaire.

8) How long will it take me to complete the modules?

a. Each module takes roughly 20-25 minutes to complete.

9) What is the deadline to complete?

a. August 17th is the deadline to complete the Perspective learning program.